

Sr. No.	Centre	Name & Address of the Office of Banking Ombudsman	Area of Operation
1	Ahmedabad	Smt. N Sara Rajendra Kumar C/o Reserve Bank of India 5th Floor, Nr. Income Tax, Ashram Road Ahmedabad-380 014 STD Code: 079 Tel. No.: 26582357 E-mail Id: cms.boahmedabad@rbi.org.in	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu
2	Bengaluru	Smt. Saraswathi Shyamprasad C/o Reserve Bank of India 10/3/8, Nrupathunga Road Bengaluru -560 001 STD Code: 080 Tel. No. 22277660/22180221 Fax No. 22276114 E-mail Id: cms.bobengaluru@rbi.org.in	Karnataka
3	Bhopal	Shri Hemant Kumar Soni C/o Reserve Bank of India Hoshangabad Road Post Box No. 32, Bhopal-462 011 STD Code: 0755 Tel. No. 2573772 / 2573776 / 2573779 E-mail Id: cms.bobhopal@rbi.org.in	Madhya Pradesh
4	Bhubaneswar	Shri Biswajit Sarangi C/o Reserve Bank of India Pt. Jawaharlal Nehru Marg Bhubaneswar-751 001 STD Code: 0674 Tel. No. 2396207 Fax No: 2393906 E-mail Id: cms.bobhubaneswar@rbi.org.in	Odisha
5	Chandigarh	Shri J L Negi C/o Reserve Bank of India 4th Floor, Sector 17 Chandigarh STD Code: 0172 Tel. No. 2721109 Fax No. 2721880 E-mail Id: cms.bochandigarh@rbi.org.in	Himachal Pradesh, Punjab, Union Territory of Chandigarh and 3 - Districts of Haryana - Panchkula, Ambala and Yamuna Nagar
6	Chennai	Dr. Balu K C/o Reserve Bank of India Fort Glacis, Chennai 600 001 STD Code: 044 Tel. No. 25395964 Fax No. 25395488 E-mail Id: cms.bochennai@rbi.org.in	Tamil Nadu, Union Territories of Puducherry (except Mahe Region) and Andaman and Nicobar Islands
7	Dehradun	Shri Arun Bhagoliwal C/o Reserve Bank of India 74/1 G.M.V.N. Building, 1st floor, Rajpur Road, Dehradun - 248 001 STD Code : 0135 Tel. No. 2742001 Fax No. 2742001 E-mail Id: cms.bodehradun@rbi.org.in	Uttarakhand and seven districts of Uttar Pradesh viz., Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)
8	Delhi I	Smt. Anupam Sonal C/o Reserve Bank of India, Sansad Marg, New Delhi STD Code: 011 Tel. No. 23725445 Fax No. 23725218 E-mail Id: cms.bonewdelhi1@rbi.org.in	North, North-West, West, South-West, New Delhi and South districts of Delhi
9	Delhi II (Haryana NCR)	Ms Rekha Chandanaveli C/o Reserve Bank of India Sansad Marg, New Delhi STD Code: 011 Tel. No. 23724856 E-mail Id: cms.bonewdelhi2@rbi.org.in	Haryana (except Panchkula, Yamuna Nagar and Ambala Districts) and Ghaziabad and Gautam Budh Nagar districts of Uttar Pradesh

10	Delhi III	Shri V G Sekar C/o Reserve Bank of India Sansad Marg, New Delhi STD Code: 011 Tel. No. 23715393 Fax No. 23765234 E-mail Id: cms.bonewdelhi3@rbi.org.in	North-East, Central, Shahdara, East and South-East districts of Delhi
11	Guwahati	Shri Thotngam Jamang C/o Reserve Bank of India Station Road, Pan Bazar Guwahati-781 001 STD Code: 0361 Tel. No. 2734219/ 2512929 E-mail Id: cms.boguwahati@rbi.org.in	Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland and Tripura
12	Hyderabad	Shri T Srinivasa Rao C/o Reserve Bank of India 6-1-56, Secretariat Road Saifabad, Hyderabad-500 004 STD Code: 040 Tel. No. 23210013 Fax No. 23210014 E-mail Id: cms.bohyderabad@rbi.org.in	Andhra Pradesh and Telangana
13	Jaipur	Shri C D Srinivasan C/o Reserve Bank of India, Ram Bagh Circle, Tonk Road, Post Box No. 12 Jaipur-302 004 STD Code: 0141 Tel. No. 2577931 E-mail Id: cms.bojaipur@rbi.org.in	Rajasthan
14	Jammu	Shri P Shimrah C/o Reserve Bank of India, Rail Head Complex, Jammu- 180012 STD Code : 0191 Tel. No. 2477617 Fax No. 2477219 E-mail Id: cms.bojammu@rbi.org.in	Union Territories of Jammu & Kashmir and Ladakh
15	Kanpur	Shri P K Nayak C/o Reserve Bank of India M. G. Road, Post Box No. 82 Kanpur-208 001 STD Code: 0512 Tel. No. 2305174/ 2303004 E-mail Id: cms.bokanpur@rbi.org.in	Uttar Pradesh (excluding Districts of Ghaziabad, Gautam Buddha Nagar, Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar))
16	Kolkata	Shri Hauzel Thangzamuam C/o Reserve Bank of India 15, Netaji Subhash Road Kolkata-700 001 STD Code: 033 Tel. No. 22310217/22133353 Fax No. 22305899 E-mail Id: cms.bokolkata@rbi.org.in	West Bengal and Sikkim
17	Mumbai I	Dr. Neena Rohit Jain C/o Reserve Bank of India 4th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Tel. No. 23022028 Fax No. 23022024 E-mail Id: cms.bomumbai1@rbi.org.in	Districts of Mumbai, Mumbai Suburban and Thane
18	Mumbai II	Shri S K Kar C/o Reserve Bank of India 4th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Tel. No. 2300 1280 Fax No. 23022024 E-mail Id: cms.bomumbai2@rbi.org.in	Maharashtra, (except the districts of Mumbai, Mumbai Suburban and Thane) and Goa
19	Patna	Shri Rajesh Jai Kanth C/o Reserve Bank of India Patna-800 001 STD Code: 0612 Tel. No. 2322569/2323734 Fax No. 2320407 E-mail Id: cms.bopatna@rbi.org.in	Bihar

20	Raipur	Shri. Keshab Korkora C/o Reserve Bank of India 54/949, Shubhashish Parisar, Satya Chhattisgarh Prem Vihar Mahadev Ghat Road, Sundar Nagar, Raipur- 492013 STD Code : 0771 Tel. No. 2244246, 2241819 E-mail Id: cms.boraipur@rbi.org.in	Chattisgarh
21	Ranchi	Smt Chandana Dasgupta C/o Reserve Bank of India 4th Floor, Pragati Sadan, RRDA Building, Kutchery Road, Ranchi Jharkhand 834001 STD Code : 0651 Tel. No. 8521346222 / 9771863111 / 7542975444 Fax No. 2210511 E-mail Id: cms.boranchi@rbi.org.in	Jharkhand
22	Thiruvananthapuram	Shri G. Ramesh C/o Reserve Bank of India Bakery Junction Thiruvananthapuram-695 033 STD Code: 0471 Tel. No.2332723/2323959 Fax No. 2321625 E-mail Id: cms.botrivandrum@rbi.org.in	Kerala, Union Territory of Lakshadweep and Union Territory of Puducherry (only Mahe Region).