

Terms and Conditions for Spends Campaign on Credit Cards

(13th June 2014 to 13th July 2014)

<u>Terms and Conditions for Credit Card Users</u>

- The offer is valid for only selective Axis Bank Credit Cardholders to whom the formal offer communication via email and/or SMS on their registered email ID and/or mobile number has been sent by Axis Bank.
- The Campaign referred to as "Offer Period", starts from 13th June 2014 and ends on 13th July 2014 (both days inclusive). The Card transactions from 00:01 on 13th June 2014 to 23:59 13th July 2014 will only be eligible for this Offer Period.
- Offer: Use your Credit Card for any purchase during the offer period and get:
- 2X more eDGE Loyalty Reward Points* and
- A 50% cash back voucher from www.Freecharge.in
 - *for eg. If as per the product feature of the Credit Card held by the customer, he/she receives 4 eDGE Loyalty Reward points for every Rs 200 spent at a particular merchant category, then under the offer, the customer will receive 8 eDGE Loyalty Reward points (4X2) for every Rs. 200 spent

Terms and Conditions of cashback voucher

o Freecharge.in

- 50% cashback e-voucher is valid for all payment toward Post-paid Mobile bills, recharge of Prepaid Mobile / DTH & Data Cards available on FreeCharge.com. Offer is not valid on 'Add Cash' transactions
- o 50% cashback e-voucher codes can be availed once per card holder.
- o The 50% cashback e-voucher is valid till 31st October 2014
- o The 50% cashback e-voucher can be redeemed only at www.freecharge.com/axisbank100 or on the mobile site or the mobile app
- Customer needs to apply unique e-voucher code and use AXIS Bank Credit Card to avail Cashback
- o The unique e-voucher codes will be communicated via Email/SMS
- o The e-voucher is not valid for net-banking transactions.
- o The e-voucher is not valid on FreeCharge Credits as payment option
- Maximum cashback of Rs.100 will be given out per transaction in form of FreeCharge credits post successful transaction
- o The Cashback Offer is non-transferable, non-binding and non-encashable
- o All issues / queries / complaints / grievances relating to the Offer, if any, shall be addressed to care@freecharge.com
- FreeCharge reserves the right to amend, modify, change, add or terminate (collectively "Changes") the terms, contained herein at its sole discretion, or withdraw this Offer without any further notice
- How to redeem the 50% cashback e-voucher
- Logo onto www.freecharge.com/axisbank100



- Enter your postpaid- prepaid Mobile / DTH / Data Card details to recharge your phone.
 Click 'Proceed To Coupons'
- o Pick Coupons for the Value of your recharge. Click 'Proceed'
- o If you are an existing user at FreeCharge, enter LOGIN details. If you are new to FreeCharge, Sign Up
- o Enter the unique e-voucher. Click on 'Redeem Now'. Customers gets a success message
- o Customer enters AXIS Bank Credit Card details under Payment options
- Pay the transaction Amount
- o On successful transaction customer gets Cash Back as "FreeCharge Credits" in the FreeCharge account which can be used for future transactions

Other Terms and Conditions

- Axis Bank Credit Card holders will receive targets to achieve by spending on their Axis Bank Credit Card. The details of the target and achievement process will be as per the SMS/email communication to the Cardholders on their registered contact details with the Bank.
- The target assigned will be at individual customer id level. If a customer has multiple Credit Card accounts mapped to a particular customer id, the amount would be calculated at a sum total of all Card transactions on the accounts mapped to the customer id.
- Cardholder's eligibility for the offer will be decided by the Bank based on transaction and payment history.
- Customers who achieve the target as given in the communication will get discount e-vouchers as mentioned in the partner terms and conditions given below
- Declaration of discount e-voucher Winners: Winners for the e-vouchers will be declared on 15th Aug 2014. The e-vouchers will be sent through emails/SMS to the winners on 20th August 2014
- If a customer has multiple Credit Cards mapped to a particular Card account, the value would be calculated at a sum total of values pertaining to all transactions done on the Cards mapped to the Card account level.
- Cardholder's eligibility for the offer will be decided by the Bank.
- The 2X eDGE Loyalty Reward points will be Credited on the on 15th September 2014
- Cardholder/s whose account has been classified as delinquent before or during the currency of the offer will not be eligible for the benefits of the offer. Bank's discretion in this regard shall be final
- All escalations related to this campaign will be valid till 15th September 2014.
- Only those purchase transactions that match the designated merchant category code and thereby the merchant category will be considered as valid purchase transactions for the Offer. Axis Bank will not be responsible or liable in case the merchant category code is not configured at the merchant's end.
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.



- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- Axis Bank reserves the right to modify / alter all or any of the terms applicable to the offer without
 assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right
 to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card issued by Axis Bank
- Axis Bank holds out no warranty or makes no representation about the quality, delivery or
 otherwise of the goods and services offered/sold by the Merchants. Any dispute or claim
 regarding the goods and services must be resolved by the Cardholder/s with the Merchant
 directly without any reference to Axis Bank.
- Axis Bank reserves the right to disqualify any Cardholder from the benefits of the offer if any
 fraudulent activity is identified as being carried out for the purpose of availing the benefits under
 the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the Cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the e-vouchers under the offer.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
- Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- General Terms and Conditions on Axis Bank Credit Card are applicable.
- General Terms and Conditions pertaining to eDGE Reward points are applicable