

## <u>Terms and Conditions for International Spends Campaign on Credit Cards</u>

## (24th November 2014 to 31st December 2014)

## Terms and Conditions for Credit Card Users

- The offer is valid for only selective Axis Bank Credit Cardholders to whom the formal offer communication via email and/or SMS on their registered email ID and/or mobile number has been sent by Axis Bank.
- The Campaign referred to as "**Offer Period**", starts from 24<sup>th</sup> November 2014 and ends on 31<sup>st</sup> December 2014 (both days inclusive). The card transactions from 00:01 on 24<sup>th</sup> November 2014 to 23:59 31<sup>st</sup> December 2014 will only be eligible for this Offer Period.
- Offer: Use your Axis Bank Credit Card for all international purchases (i.e. Non-INR purchase transactions) from 24<sup>th</sup> November 2014 to 31<sup>st</sup> December 2014 and get 1% cash back.
  - A cash back amount equivalent to 1% of sum total of amount of all non INR purchase transaction using Axis Bank Credit Card during the Offer Period will be credited to the card holder's account.
- If a customer has multiple Credit Cards mapped to a particular card account, the amount would be calculated at a sum total of values pertaining to all transactions done on the cards mapped to the card account
- Cardholder's eligibility for the offer will be decided by the Bank.
- The cash back amount will be credited on the 60<sup>th</sup> day, after the expiry of the offer period i.e. on 2<sup>nd</sup> March 2014
- All escalations related to this campaign will be valid till 2<sup>nd</sup> April 2014.
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above
- Cardholder/s whose account has been classified as delinquent before or during the currency of the offer will not be eligible for the benefits of the offer. Bank's discretion in this regard shall be final
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- Axis Bank reserves the right to modify / alter all or any of the terms applicable to the offer without
  assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right
  to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.



- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card issued by Axis Bank
- Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by the Merchants. Any dispute or claim regarding the goods and services must be resolved by the Cardholder/s with the Merchant directly without any reference to Axis Bank.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- Axis Bank reserves the right to disqualify any cardholder from the benefits of the offer if any
  fraudulent activity is identified as being carried out for the purpose of availing the benefits under
  the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the
  benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not
  be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the cash back under the offer.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
- Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- General Terms and Conditions on Axis Bank Credit Card are applicable.