

Terms and Conditions on Credit and Debit Cards

(Feb'16)

MakeMyTrip

Terms and Conditions:

- **Offer:** Get Rs.1000 cashback on domestic flights on the MakeMyTrip App on payments made through Axis Bank debit/credit card.
- **Validity:** The cashback offer is valid for flight bookings (domestic) made from 4pm-10pm on 9th Feb'16. ("Offer Period").
- Offer valid on mobile app (Android & iOS) bookings only.
- **When:** The cashback will be credited to the same credit/debit card as was used for the purpose of making the booking, and will reflect in the monthly card statement/s within 21 working days from the date of booking.
- **How:** The cashback will be credited to customers card account used at the time of booking. To avail the cashback must enter any Deal code/E-coupon live during the offer period and must use Axis Bank Debit or Credit card only to make the payment.
- Offer is valid on domestic flight bookings made on MakeMyTrip mobile app(Android & iOS only) between 4 pm to 10 pm on Tuesday, 9th February 2016.
- To avail the offer customer must enter the deal code - **FLYNOW** in the promo code box and click on Apply button.
- Offer valid on minimum booking value of Rs. 4500 and above.
- Offer is valid for bookings made from 4 pm and 10 pm on Tuesday, 9th February 2016 only.
- This offer is applicable for 1 booking per card/account per day. In case a user makes multiple bookings during the offer period, the cash back will be processed for the first booking only.
- Flat Rs 1000 cashback only applicable on Debit and Credit cards of Axis Bank only.
- Cashback for all eligible users will be credited within 21 working days from the date of booking.
- Transactions completed during this Offer Period with the appropriate deal code will only be considered. The date of travel can be beyond the expiry date of the offer.
- Cashback is not applicable for cancelled transactions, refunds or returns.
- Cashback not applicable on flights cancelled by the operator.
- Offer is not valid on payments/part payments made through Payback points, My Wallet (MakeMyTrip wallet), EMI, PayPal account, Cash on Delivery (COD).
- Cashback for Axis bank credit and debit card users shall be processed as per the Bin series provided by the Banks. If the BIN series of the card does not match with the one provided by the Bank to MakeMyTrip, then the cardholder shall approach the Bank and MakeMyTrip shall be entitled to withhold or deny the offer to the customer.
- This Offer cannot be clubbed with any offer on MakeMyTrip during the offer period.
- Any disputes regarding these and/or products/services under the offer must be addressed, by the Customers directly to MakeMyTrip on www.makemytrip.com.
- All government levies like sales tax, TDS, any local tax, octroi etc., will be payable by the Cardholder as applicable. Tax liability, if any, will be borne by the Cardholder.
- The terms and conditions shall be governed by the laws of India. Any dispute arising out of this offer in relation to this offer shall be subject to the exclusive jurisdiction of competent courts in New Delhi.

- If the Cardholder cancels the travel service purchase after the cashback amount is credited, MakeMyTrip will refund the purchase price after deducting the cashback amount and any other applicable cancellation charges/penalty. For example, if a Cardholder has paid Rs. 10,000 (price quoted by MakeMyTrip) for a travel service and a cashback of Rs. 1,000 has been credited to the Cardholders account, the net amount paid by the Cardholder is Rs. 9,000. Thus, if the Cardholder cancels the booking, MakeMyTrip will deduct the cancellation charge/penalty from Rs. 9,000 and the balance amount will be credited to the Cardholder's account.
- User Agreement and Privacy Policy at MakeMyTrip website shall apply.
- This Offer is valid on all Axis Bank Retail Credit and Debit Cards. This offer is not valid on Corporate Credit Cards.
- The offers are solely brought to you by MakeMyTrip and that AXIS Bank is not making these offers and therefore AXIS Bank holds no warranty and is not representative of the delivery, services, suitability, merchantability, availability or quality either of the offer or of the products/services made available to customer by MakeMyTrip website under the respective offer.
- Any disputes regarding delivery, service, suitability, merchantability, availability or quality of the offers and/or products/services under the offers must be addressed in writing, by the customers directly to MakeMyTrip and that AXIS Bank shall not entertain any communication in this regard.
- The Offer cannot be clubbed with any other bank offer.
- All Customer Queries/dispute on the offer should be raised during the offer period or within 90 days after expiry of the promotion period. For any disputes, the customer needs to furnish a scanned copy of the charge slip and Invoice for the case to be taken for further investigation.
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- Axis Bank reserves the right to modify / alter all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Credit Cardholder/s whose account has been classified as delinquent before or during the currency of the offer will not be eligible for the benefits of the offer. Bank's discretion in this regard shall be final
- Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by the Merchants. Any dispute or claim

regarding the goods and services must be resolved by the Cardholder/s with the Merchant directly without any reference to Axis Bank.

- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- MakeMyTrip & Axis Bank retains the right to change or discontinue the Offer at any time during the Promotion Period. The decision of MakeMyTrip & Axis Bank with respect to the Offer shall be final and binding on the customer and any correspondence in this regard will not be entertained.
- Axis Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card / Debit Card issued by Axis Bank
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
- Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- MakeMyTrip Terms & Conditions applicable.