

Terms and Conditions for Activity Campaign 5 txns on Debit Cards

(19th August 2013 to 30th September 2013)

Terms and Conditions for Debit Card Users

- The offer is valid for only selective Axis Bank Debit Cardholders with active Axis Bank Savings or Current Accounts, to whom the formal offer communication via email and/or SMS on their registered email ID and/or mobile number has been sent by Axis Bank.
- The Campaign referred to as "Offer Period", starts from 19th August 2013 and ends on 30th September 2013 (both days inclusive). The card transactions from 00:01 on 19th August 2013 to 23:59 30th September 2013 will only be eligible for this Offer Period.
- **Offer:** Use your Axis Bank Debit Card 5 times or more for all your purchases from 19th Aug 2013 to 30th Sept 2013 and win e-voucher worth Rs.500.
- Winners are those cardholders who transact 5 times or more, during the Offer Period, using their Axis Bank Debit Card.
- If a customer has multiple savings accounts (thereby Debit Cards) mapped to a particular customer id, the value would be calculated at a sum total of all transactions done on the cards mapped to the customer id.
- Cardholder's eligibility for the offer will be decided by the Bank.
- Winners will get assured e-vouchers worth Rs.500 from Ezeego1, a Partner with whom Axis Bank has an arrangement in relation to the offer.
- The e-vouchers will be communicated to Winners via Email and/or SMS on their email ID and/or mobile number registered with Axis Bank.
- The Winners of the campaign will be declared on the 60th day, after the expiry of the offer period.
- All escalations related to this campaign will be valid till 31st January 2014.
- The offer is not transferable, non-negotiable and cannot be encashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- Axis Bank reserves the right to modify / alter all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.

- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Debit Card issued by Axis Bank
- Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by the Merchants. Any dispute or claim regarding the goods and services must be resolved by the Cardholder/s with the Merchant directly without any reference to Axis Bank.
- Axis Bank is neither responsible nor guarantees the quality of service provided by Ezeego1. The quality of the service is the responsibility of Ezeego1. Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use of e-voucher by the Winners under the offer.
- Neither Ezeego1's website nor the e-voucher is the product and service of Axis Bank and therefore, Axis Bank shall not in any way be deemed to be making any representation or warranty whatsoever in connection with Ezeego1's website /e-voucher (including the quality of products/services thereof) or in connection with the timelines of delivery/ conduct of Ezeego1 and shall not be responsible in any way whatsoever for the same. The website /e-vouchers are being provided exclusively by Ezeego1 and Axis Bank will not be responsible for any claims/ damages of the Winners in case of deficiencies in Ezeego1's website /e-vouchers or their services.
- Axis Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the e-vouchers under the offer.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
- Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- General Terms and Conditions on Axis Bank Debit Card are applicable.
- Ezeego1 may impose additional terms and conditions for the use of the e-voucher or their website and these terms and conditions shall be in addition to the Terms and Conditions of the offer hereunder and the terms and conditions governing the Axis Bank Debit Cards.

Terms & Conditions for Ezeego1 Vouchers:

Offer: Flat Rs. 500 cash back on bookings made on Ezeego1.com against any one of the below products:

- Flights: Rs. 500 cash back on return domestic flight tickets
- Hotels: Rs. 500 cash back on domestic / international hotels (booking of 2 nights & above)
- Holiday: Rs. 500 cash back on any domestic / international holiday

Voucher Validity: These offers are valid on bookings made from 16th August 2013 till 31st March 2014 & travel till 30th April 2014.

Terms & Conditions:

- These offers are valid for Indian citizens only.
- These offers are Not Valid for bookings made by any Travel Agents or Affiliate partners.
- These offers are valid on bookings made from 16th August 2013 till 31st March 2014 & travel till 30th April 2014.
- Offers are valid for bookings made using Axis Credit / Debit cards or Axis Net banking only. Payments made through any other mode will not be eligible to avail the offer.
- To avail the offer, kindly enter and validate the promo code in the Promo code section on the payment page. Note - validation of promo code does not guarantee the discount, terms and conditions have to be met.
- To avail these offers, please read the terms & conditions mentioned under each product.

Domestic Flight:

- The offer is valid for **Adult and Child bookings only**. This offer is not valid for Infant bookings.
- All applicable Fees and Surcharges will have to be borne in full by the customer.
- On amendment / cancellation Ezeego1 will charge a handling fee of **Rs.400** per ticket per person, for domestic bookings in addition to the charges levied by the airlines. Refunds if any will be processed only after deducting the same. There will be no refund on partly utilized tickets.
- Cash back will be reversed in case of any cancellation.
- Bookings have to be made online on our website www.ezeego1.com .
- Standard T&C applicable.

Domestic Hotel:

- **The offer is valid for adults on single & twin sharing basis only**. The offer is not valid on extra adult / child in the same room.
- All bookings would be subject to availability at the time of booking and will be governed by the standard hotel booking terms and conditions.
- Bookings made under this offer are **not refundable** i.e. booking will not be refunded on cancellations of bookings made under the offer.
- Offer will not be valid i.e. cash backs will not be given if transaction amount is refunded entirely or partially for any reason whatsoever.
- Bookings have to be made online on our website www.ezeego1.com .
- Standard T&C applicable.

International Hotel:

- In case of non-availability of rooms, an alternate will be offered. Any difference in price for the alternate offer will be payable by the customer.
- Cancellation/ Amendment charges will be applicable as per the hotel policy. Any cancellations during peak period may attract upto 100% retention

- On amendment / cancellation Ezeego1 will charge a handling fee of Rs. 750 per ticket per person, for international bookings in addition to the charges
- Apart from the amendment / cancellation charges levied by the hotels, Ezeego1 will charge a handling fee of Rs. 750/- per booking for all amendments / cancellations. Refunds if any will be processed only after deducting the same.
- We require the following documents in order to release your vouchers for international hotel bookings
 - a. Copy of the first 2 and last 2 pages of the traveler's valid passport
 - b. BTQ form duly filled in and signed by the traveler
 - c. Copy of Proof of Address (any one of the below)
 - i. Telephone Bill
 - ii. Electricity Bill
 - iii. Latest Bank Statement
 - iv. Letter from any recognized Public Authority
- Bookings have to be made online on our website www.ezeego1.com or by calling our **24x7 Customer Service Team** on **022 - 71969797** or by emailing your query to axispromo@ezeego1.com or SMS 'HOLZ' to 5757567.
- Standard T&C applicable.

Domestic Holiday:

- This cash back offer is valid on booking any holiday package on minimum booking of 2 passengers. Offer is not valid on group packages.
- Bookings made under this offer are not refundable i.e. booking will not be refunded on cancellations of bookings made under the offer.
- In case of non-availability of rooms, an alternate will be offered. Any difference in price for the alternate offer will be payable by the customer.
- Offer will not be valid i.e. cash backs will not be given if transaction amount is refunded entirely or partially for any reason whatsoever
- Bookings have to be made online on our website www.ezeego1.com or by calling our **24x7 Customer Service Team** on **022 - 71969797** or by emailing your query to axispromo@ezeego1.com or SMS 'HOLZ' to 5757567.
- Standard T&C applicable.

International Holiday:

- This cash back offer is valid on booking any holiday package on minimum booking of 2 passengers. Offer is not valid on group packages.
- In case of non-availability of rooms, an alternate will be offered. Any difference in price for the alternate offer will be payable by the customer.
- Cancellation/ Amendment charges will be applicable as per the holiday policy. Any cancellations during peak period may attract upto 100% retention.
- Apart from the amendment / cancellation charges levied by the ground handlers, Ezeego1 will charge a applicable transaction fees & a handling fee of Rs. 750/- per booking for all amendments / cancellations. Refunds if any will be processed only after deducting the same.

- We require the following documents in order to release your vouchers for international holiday bookings:
 - a. Copy of the first 2 and last 2 pages of the traveler's valid passport
 - b. BTQ form duly filled in and signed by the traveler
 - c. Copy of Proof of Address (any one of the below)
 - i. Telephone Bill
 - ii. Electricity Bill
 - iii. Latest Bank Statement
 - iv. Letter from any recognized Public Authority
- Bookings have to be made online on our website www.ezeego1.com or by calling our **24x7 Customer Service Team** on **022 - 71969797** or by **emailing your query to axispromo@ezeego1.com** or **SMS 'HOLZ' to 5757567**.
- Standard T&C applicable.

General:

- Additionally terms & conditions as mentioned in the flight, hotel & holiday section (on the website) is applicable.
- On validation of the promo code, **Re. 1** discount will be processed. The actual cash back will be processed as per the below table:

Flights	within 7 working days of receiving complete payment
Domestic hotels & holidays	within 15 working days of completion of travel
International hotels & holidays	within 21 working days of receiving complete payment

- Ezeego1 shall not guarantee or be held responsible or liable for any service offered by the flights, hotels and ground handlers which is not within the control of Ezeego1.
- All disputes related to the offer shall be the subject matter of the jurisdiction of the Mumbai High Court. The prevailing statutory laws of India shall be applicable to the offer.
- This offer cannot be combined with any other offer currently applicable on www.ezeego1.com for the same products.